



## NotifyMDM for Android Release Notes

## Table of Contents

<b>NotifyMDM for Android Release Notes</b>	<b>5</b>
<b>Revision History</b>	<b>6</b>
<b>Installation Information</b>	<b>8</b>
Requirements.....	8
Version Support Policy.....	9
Installation Package.....	9
<b>Known Issues</b>	<b>9</b>
TouchDown.....	10
<b>Version History</b>	<b>12</b>
Version: 3.9.3.....	12
Bug Fixes.....	12
Version: 3.9.2.....	12
Bug Fixes.....	12
Version: 3.9.1.....	12
Changes/ New Features.....	12
Bug Fixes.....	12
Version: 3.9.0.....	13
Changes/ New Features.....	13
Bug Fixes.....	13
Version: 3.8.2.....	13
Changes/ New Features.....	13
Bug Fixes.....	13
Version: 3.8.1.....	14
Changes/ New Features.....	14
Bug Fixes.....	14
Version: 3.7.1.....	14
Changes/ New Features.....	14
Bug Fixes.....	14
Version: 3.7.0.....	15
Changes/ New Features.....	15
Bug Fixes.....	15
Version: 3.6.8.....	15
Bug Fixes.....	15
Version: 3.6.7.....	16
Changes/New Features.....	16
Version: 3.6.6.0.....	16
Bug Fixes.....	16
Version: 3.6.5.0.....	16
Bug Fixes.....	16
Version: 3.6.4.0.....	16
Changes/ New Features.....	16
Version: 3.6.3.0.....	17
Changes/ New Features.....	17
Version: 3.6.2.0.....	17
Bug Fixes.....	17
Version: 3.6.1.0.....	17
Changes/ New Features.....	17
Version: 3.6.0.0.....	18
Bug Fixes.....	18

Version: 3.5.1.0 .....	18
Bug Fixes .....	18
Version: 3.5.0.0 .....	18
Bug Fixes .....	18
Version: 3.4.1.0 .....	18
Bug Fixes .....	18
Version: 3.4.0.1 .....	19
Changes/ New Features .....	19
Bug Fixes .....	19
Version: 3.3.1.0 .....	19
Changes/ New Features .....	19
Version: 3.3.0.1 .....	19
Changes/ New Features .....	19
Version: 3.2.0.7 .....	20
Changes/ New Features .....	20
Version: 3.1.0.1 .....	20
Changes/ New Features .....	20
Version: 3.0.0.7 .....	20
Changes/ New Features .....	20
Version: 2.8.3.3 .....	21
Changes/ New Features .....	21
Version: 2.8.2.5 .....	21
Changes/ New Features .....	21
Bug Fixes .....	21
Version: 2.8.1.6 .....	21
Changes/ New Features .....	21
Bug Fixes .....	21
Version: 2.8.0.4 .....	22
Changes/ New Features .....	22
Version: 2.7.0.2 .....	22
Changes/ New Features .....	22
Version: 2.6.1.1 .....	22
Changes/ New Features .....	22
Version: 2.5.5.3 .....	22
Changes/ New Features .....	22
Bug Fixes .....	23
Version: 2.5.3.0 .....	23
Changes / New Features .....	23
Version: 2.0.0.3 .....	23
Changes / New Features .....	23
Bug Fixes .....	23
Version: 1.8.6.1 .....	24
Changes / New Features .....	24
Bug Fixes .....	24
Version: 1.8.5.0 .....	24
Changes / New Features .....	24
Bug Fixes .....	24
Version: 1.8.4.3 .....	25
Changes / New Features .....	25
Bug Fixes .....	25
Version: 1.6.1.1 .....	25
Changes / New Features .....	25
Bug Fixes .....	26
Version: 1.6.0.14 .....	26
Changes / New Features .....	26
Bug Fixes .....	26
Version: 1.5.0.6 .....	26
Bug Fixes .....	26

Version: 1.5.0.4 .....	27
Bug Fixes .....	27
Version: 1.5.0.1 .....	27
Bug Fixes .....	27
Version: 1.5.0.0 .....	27
Changes / New Features .....	27
Bug Fixes .....	27

# NotifyMDM for Android Release Notes

The NotifyMDM application for Android devices is a component of Notify Technology Corporation's enterprise MDM platform. The NotifyMDM application communicates with the NotifyMDM server.

NotifyMDM was designed to enable Android users to keep up-to-date with company security policies and management features, and to ensure the confidentiality and integrity of wirelessly transmitted corporate information.

NotifyMDM also enables you to access your company's recommended applications and utilize the self-servicing dashboard to locate a misplaced device or issue a lock/wipe command to a potentially compromised device.

This document provides a history of releases including dates, known issues, and notes for the NotifyMDM administrator.

# Revision History

Date	Author	Description of Changes
2015.09.15	Anthony Costello	3.9.3 Release
2015.08.31	Anthony Costello	3.9.2 Release
2015.07.29	Anthony Costello	3.9.1 Release
2015.07.08	Anthony Costello	3.9.0 Release
2015.05.04	Anthony Costello	3.8.2 Release
2015.03.16	Anthony Costello	3.8.1 Release
2014.10.23	Anthony Costello	3.7.1 Release
2014.10.08	Anthony Costello	3.7.0 Release
2014.08.05	Anthony Costello	3.6.8 Release
2014.07.18	Anthony Costello	3.6.7 Release
2014.06.30	Anthony Costello	3.6.6.0 Release
2014.06.26	Andrew Crown	3.6.5.0 Release
2014.06.16	Anthony Costello	3.6.4.0 Release
2014.06.16	Anthony Costello	3.6.4.0 Release
2014.05.23	Anthony Costello	3.6.3.0 Release
2014.05.12	Anthony Costello	3.6.2.0 Release
2014.05.02	Anthony Costello	3.6.1.0 Release
2014.04.07	Anthony Costello	3.6.0.0 Release
2014.02.13	Anthony Costello	3.5.1.0 Release
2013.12.19	Anthony Costello	3.5.0.0 Release
2013.11.21	Anthony Costello	3.4.1.0 Release
2013.10.29	Anthony Costello	3.4.0.1 Release

2013.09.16	Anthony Costello	3.3.1.0 Release
2013.09.03	Anthony Costello	3.3.0.1 Release
2013.08.29	Anthony Costello	3.2.0.7 Release
2013.07.29	Anthony Costello	3.1.0.1 Release
2013.07.08	Anthony Costello	3.0.0.7 Release
2013.05.28	Anthony Costello	2.8.3.3 Release
2013.04.29	Thomas Burkett	2.8.2.5 Release
2013.04.22	Anthony Costello	2.8.1.6 Release
2013.04.08	Anthony Costello	2.8.0.4 Release
2013.02.19	Anthony Costello	2.7.0.2 Release
2012.12.10	Anthony Costello	2.6.1.1 Release
2012.08.13	Anthony Costello	2.5.5.3 Release
2012.07.23	Anthony Costello	2.5.3.0 Release
2012.02.08	Anthony Groover	2.0.0.3 Release
2012.01.14	Jodie Grazier	1.8.6.1 Release Added Known Issue: [7366 / 7518]
2011.12.14	Jodie Grazier	Noted support of TouchDown 7.1.0012
2011.12.14	Jodie Grazier	1.8.5.0 Release
2011.12.08	Jodie Grazier	Noted support of TouchDown 7.1.0005
2011.10.07	Jodie Grazier	1.8.4.3 Release
2011.08.25	Jodie Grazier	Updated for support of TouchDown v7.0.0012. This version fixes Known Issues: - [4742] - [5050] - [5205]
2011.07.15	Jodie Grazier	1.6.1.1 Release
2011.07.12	Jodie Grazier	Updated Known Issue: Signature line issue has been resolved with NotifyMDM server v1.7.0. [5285]

2011.07.08	Jodie Grazier	Added Known Issue: - TouchDown and Hands-Off registration [5636]
2011.06.21	Jodie Grazier	- 1.6.0.14 Release
2011.05.23	Jodie Grazier	1.5.0.6 Release
2011.04.28	Jodie Grazier	1.5.0.4 Release
2011.04.04	Jodie Grazier	1.5.0.0 / 1.5.0.1 Releases

# Installation Information

Date: 09/15/2015

Product: NotifyMDM for Android Devices

---

## Requirements

This is a brief summary of the requirements; see the User Guide for the full set of requirements.

- Android OS version 2.2, 2.2.1, 2.3, 3.x or 4.x for devices operating with native ActiveSync protocol
  - Certain 2.2.x devices will not register with GCM properly. In this case, the NotifyMDM device connection schedule handles the aspects of queuing of messages and delivery to the target Android app running on the device.
- Android OS versions 2.0/2.1, 2.2, 2.2.1, 2.3, 3.x or 4.x for devices operating with the TouchDown app

TouchDown version 7.0.00012

TouchDown version 8.1.00009

TouchDown version 8.4.00086

TouchDown version 7.1.00005

TouchDown version 8.1.00027

TouchDown version 8.5.00040

TouchDown version 7.1.00012

TouchDown version 8.1.00052

TouchDown version 8.5.00086

TouchDown version 7.2.00015

TouchDown version 8.3.00058

TouchDown version 8.5.00094

TouchDown version 7.3.00015

TouchDown version 8.4.00080

TouchDown version 7.3.00052

TouchDown version 8.4.00082



---

# Version Support Policy

Last Updated: 2015.10.15

**Server Software.** Notify Technology Corporation provides support for the current *NotifyMDM* production version and one (1) previously released production version. In addition, periodic hotfix enhancements may be provided for the most recent release of the current production version. Production versions that are two (2) releases behind the current Generally Available release are considered by Notify Technology Corporation to have reached their “end of life” and are no longer supported.

**NotifyMDM 3.9.2** is the most current production version. Versions 3.9.1, 3.9.0, 3.8.1, and 3.8.0 are also currently supported. Versions older than 3.8.0 have reached end-of-life status.

**Device Application Software.** The current production version of *NotifyMDM* server software (3.9.2) supports device application software versions 3.7.0 and higher.

---

## Installation Package

The NotifyMDM app is available in the Google Play Store.

## Known Issues

1. The Last Sync Data section of the NotifyMDM User Profile may not display statistics for Android devices as expected. The following list explains how device functionality affects the information displayed for these statistics:
  - a. **Device IMEI**

Only global networks (GSM) give the devices an IMEI (International Mobile Equipment Identity). CDMS networks do not. Therefore, this statistic will be blank for devices not using GSM networks.
  - b. **Battery Level**

Some devices may display an incorrect battery level. For example, the battery may be fully charged, but display only 90%. This is a known issue with some Android devices and may indicate that the battery needs to be recalibrated. The recalibration process involves completely draining the battery until it shuts off, turning the device on again and letting it power off, and then completely charging it while powered off.
  - c. **Signal Strength**

Android devices running OS versions 1.5 or 1.6 may not report a valid signal strength. Therefore, this statistic may display a zero (0).
  - d. **Device Encrypted**

If "Require Device Encryption" is enabled, Android devices running the TouchDown app will encrypt only the TouchDown data. Since not all data is encrypted this statistic displays 'No' for Android devices using TouchDown.

2. In the NotifyMDM *User Profile*, the 'Status' of a call and the 'Roaming' status of a device will display as "Unknown" on an Android device phone log. This is a limitation of the device platform, as these statistics are not reported.
3. For Samsung Galaxy series devices, the storage card memory may display as double of the external storage card is un-mounted. This is true of the Galaxy Tab as well.
4. Even when *Minimum Password Length* is set to less than 4 on the server, the Galaxy S 4G device requires at least 4 characters. The device displays a message saying that the "PIN must contain at least 4 numbers."
5. Some Android devices will ignore the inactivity timeout value passed to it from the policy suite rules set on the NotifyMDM server. Known devices with this limitation are HTC OS 2.2 (or greater) devices.
  - a. The inactivity timeout requirement can be enforced from the server and the timeout value is a maximum, which normally functions to allow the user to set the timeout on the device to a value up to and including the maximum. However on these devices, the maximum value sent from the server is ignored.
6. If native ActiveSync mail is being used, the enforcement of Allow Camera and Password Expiration may cause conflicts. Changes to these policies may not be implemented on the device as expected, since the device settings will take precedence over changes to these policies from the NotifyMDM server. When using TouchDown, however, the policies are enforced as expected. [7366 / 7518]  
[http://support.notifycorp.com/support/index.php?/default\\_import/Knowledgebase/Article/View/1305/76/changes-to-password-expiration-and-camera-policies-may-not-affect-android-devices-with-a-nativeactivesync-account](http://support.notifycorp.com/support/index.php?/default_import/Knowledgebase/Article/View/1305/76/changes-to-password-expiration-and-camera-policies-may-not-affect-android-devices-with-a-nativeactivesync-account)

---

## TouchDown

These known issues apply only when using the TouchDown application.

1. Hands-off registration should not be used for Android devices with TouchDown. When using handsoff registration, initiating TouchDown registration through NMDM app does not work properly. [5636]
2. Occasionally, when Initiate Register is set to Yes, Force Close dialogs have been seen when registering TD. This does not occur consistently. [5206]
3. This timing issue may occur if "Initiate Registration" is enabled. When registering NotifyMDM, if the device PIN prompt and the "TouchDown Account Registration" prompt are received simultaneously, the "TouchDown Account Registration" prompt will not pop up. However, there will be a NotifyMDM icon in the notification bar – which is the "TouchDown Account Registration" prompt waiting to be administered. When this notification is selected, the device will prompt to register TouchDown. [5085]
4. When you have registered NotifyMDM and used an IP address in the server address field, TouchDown registration may fail when it is initiated through NotifyMDM. When NotifyMDM passes the IP address to TouchDown, TouchDown sees it as a mismatch with the external server address defined for the SSL certificate, and considers the cert invalid. A work around for this is to use the proper external address associated with the certificate address when registering NotifyMDM. [4914 / 5085 / 5092]
5. Changing the server name within the TouchDown application can cause decryption processes to fail. If there are server changes, it is recommended that you re-register the NotifyMDM and TouchDown applications. [4896]
6. When TouchDown is displaying the prompt for the user to create their PIN, if the user chooses Recover PIN from the menu, an error may occur. [5205]
  - a. This issue has been addressed in TouchDown version 7.0.0012.

7. If a user happens to be in the TouchDown Settings when policies changes are synchronizing to the device, the TouchDown application may stop or display an error message. However, when TouchDown is re-opened, it is evident that the policies have been successfully synchronized. [4967]
8. TouchDown policies do not take effect on the device until the setting that was changed is refreshed. In other words, if you are viewing the setting when it is being updated, you must exit from the TouchDown option and then re-enter it before the update displays. [5007]
9. When disabled, the “Allow backup database (menu option)” and “Allow restore database (menu option)” suppression policies are not removed from the device display as expected (what a suppression policy should do). Instead, the option Restore Database is grayed out in the TouchDown Settings. This issue will be addressed in an upcoming version of TouchDown where the option will be suppressed on the device. [4948 / 4949]

# Version History

---

## Version: 3.9.3

Description: Update

Date: 2015.09.15

### Bug Fixes

1. App stability improvements.

---

## Version: 3.9.2

Description: Update

Date: 2015.08.31

### Bug Fixes

1. Fixed an issue where the text under File Share was not displaying on Android 5.x devices.
2. Fixed an issue where selecting Unblock Password entry for KNOX™ EMM devices will reset password attempts.
3. Fixed an issue with TouchDown settings not being applied reliably on the device.

---

## Version: 3.9.1

Description: Update

Date: 2015.07.29

### Changes/ New Features

1. Added the ability to adhere to the server setting for authenticating into Managed Apps.
2. Added a message under Data Usage that will appear and notify the user when their data plan has changed.

### Bug Fixes

1. KNOX™ Alternative Home Screen specific
  - a. Fixed an issue where a user could do a search for an app or can hit the back arrow within the Play store after installing a recommended or force pushed app.
  - b. Fixed an issue where an unmanaged Play store app can get installed to the Alternative Home Screen.
  - c. Fixed an issue where a long press on an unmanaged app will take the device out of the Alternative Home Screen.

2. Fixed an issue for Android devices that do not have an external storage card slot where if a “Wipe Storage Card” command is issued from the server, it could full wipe the device.
3. Fixed an issue where File Share folder names did not display in Android 5.

---

## Version: 3.9.0

Description: Update  
Date: 2015.07.08

### Changes/ New Features

1. Added the ability to handle the configuration for the GO!Enterprise Workspace app.
2. Added support for Data Usage Monitoring within the app.

### Bug Fixes

1. Fixed an issue where the app does not account for the domain to uniquely identify a user from a shared user when the username for both is the same.
2. Additional app stability improvements.

---

## Version: 3.8.2

Description: Update  
Date: 2015.05.04

### Changes/ New Features

1. Managed provisioning of Apps (Android OS 5+).
  - a. Added the ability to install apps as part of the Managed Profile.

### Bug Fixes

1. Fixed issues causing Kiosk mode on a Samsung KNOX™ device to be unstable.
2. App stability improvements.

---

## Version: 3.8.1

Description: Update  
Date: 2015.03.16

### Changes/ New Features

1. Added support for Shared Devices.
2. FIPS Certified. Safelogic libraries are now used to encrypt the data stored in the app.

### Bug Fixes

1. App stability improvements.

---

## Version: 3.7.1

Description: Update  
Date: 2014.10.24

### Changes/ New Features

1. Added support for blacklisting and whitelisting apps through KNOX™ Device and Workspace policies.
2. App stability improvements.

### Bug Fixes

1. Fixed an issue that caused the Settings app to be disabled on the device upon upgrade.
2. Fixed an issue that sometimes prevented Enterprise APKs from downloading and installing successfully.
3. Fixed a KNOX™ Device and Workspace issue where disabling the camera under Device Control and KNOX™ Workspace policies, then enabling the setting in both locations does not enable the camera on the device.
4. App stability improvements.

---

## Version: 3.7.0

Description: Update  
Date: 2014.10.06

### Changes/ New Features

1. Added the ability to have the NotifyMDM app enroll via SAML authentication.
2. Added the ability to have the NotifyMDM app enroll via Cisco ISE authentication.
3. Added additional support for KNOX™ Devices.
  - a. Added Alternative Home Screen policies.
  - b. Added additional Password and Restriction policies.
  - c. Added Location, Browser and Roaming policies.
  - d. Added Developer Mode policies.
  - e. Added the ability to reboot or power off the device.
  - f. Added the ability to unblock password entry on the device.
4. Added support for KNOX™ Workspace.
  - a. Added the ability to create and remove a Workspace container.
  - b. Added Restriction and Password policies for the container
  - c. Added the Email policy.
  - d. Added the ability to install Enterprise apps inside the container.
5. Added the ability to detect and report the Android OS build number.
6. Added the ability to display an Acceptable Use Policy. When enabled on the NotifyMDM server, users must accept the policy before they can enroll.
7. Removed the prompt stating to manually enroll ActiveSync when NotifyMDM is configured via Samsung KNOX™.

### Bug Fixes

1. Fixed an app crash when trying to send the Device Name back to the server.
2. Other performance and functionality improvements.

---

## Version: 3.6.8

Description: Update  
Date: 2014.08.05

### Bug Fixes

1. Fixed an issue where devices using GCM would stop syncing.

---

## Version: 3.6.7

Description: Update  
Date: 2014.07.18

### Changes/New Features

1. Changed the way the TouchDown policy sync is handled during enrollment. Touchdown policies are now sent at the time of enrollment instead of at the next NotifyMDM app sync.

---

## Version: 3.6.6.0

Description: Update  
Date: 2014.06.30

### Bug Fixes

1. Fixed an issue with how ActiveSync traffic was handled with a KNOX™ Device configured native ActiveSync account.

---

## Version: 3.6.5.0

Description: Update  
Date: 2014.06.26

### Bug Fixes

1. Fixed an issue with SD Card encryption enforcement.

---

## Version: 3.6.4.0

Description: Update  
Date: 2014.06.16

### Changes/ New Features

1. Updated the app icon and display name.
2. Added support for the “Allow user to remove enrollment” policy that is added in the 3.6.3 NotifyMDM server.
3. Added additional support for Samsung KNOX™ Devices.
  - a. Added the ability to leverage Restrictions Policies, Password Policies, Application Policies and Kiosk Mode on KNOX™ support devices.



---

## Version: 3.6.3.0

Description: Update  
Date: 2014.05.28

### Changes/ New Features

1. Added support for Samsung KNOX™ Devices.
  - a. Added the ability to leverage Restrictions Policies, Password Policies, Application Policies and Kiosk Mode on KNOX™ support devices.

---

## Version: 3.6.2.0

Description: Update  
Date: 2014.05.14

### Bug Fixes

1. Fixed an issue with the app when a Selective Wipe was performed on the server.

---

## Version: 3.6.1.0

Description: Update  
Date: 2014.05.08

### Changes/ New Features

2. Added support for the new ActiveSync synchronization policies for TouchDown, “Specific calendar age for synchronization” and “Specific email age for synchronization.”
3. Added the ability for the NotifyMDM device app to selectively wipe when the account is deleted from the app.
4. Added localization support for the app.
  - Includes French, German, Italian, Spanish, Swedish, Brazilian Portuguese, Traditional Chinese, Simplified Chinese and Japanese

---

## Version: 3.6.0.0

Description: Update  
Date: 2014.04.07

### Bug Fixes

1. Fixed an issue that if the password changes on the NotifyMDM server and the device is in direct push, the password prompt on the device would refresh every five seconds preventing the end user from changing their password on the device.

---

## Version: 3.5.1.0

Description: Update  
Date: 2014.02.10

### Bug Fixes

1. Fixed an issue that prevented launching the correct app in the Google Play store when multiple apps are being force pushed to the device.
2. Fixed an issue with the "Require TouchDown PIN" option.

---

## Version: 3.5.0.0

Description: Update  
Date: 2013.12.19

### Bug Fixes

1. Addressed a stability issue within the app.

---

## Version: 3.4.1.0

Description: Update  
Date: 2013.11.20

### Bug Fixes

1. Fixed an issue with the app crashing on Android 4.4 devices.

---

## Version: 3.4.0.1

Description: Update  
Date: 2013.10.29

### Changes/ New Features

1. Added support for Google Cloud Messaging (GCM).
2. When an authentication failure is detected, the app will prompt for a new password to be entered.

### Bug Fixes

1. Fixed an issue which caused the app to crash because of a security exception not being handled properly. [11891]

---

## Version: 3.3.1.0

Description: Update  
Date: 2013.09.16

### Changes/ New Features

1. Added a prompt to enter the ActiveSync password when enrolling TouchDown from the NotifyMDM device app.

---

## Version: 3.3.0.1

Description: Update  
Date: 2013.09.03

### Changes/ New Features

1. Fixed an issue where the size of the NotifyMDM app continued to increase with every sync cycle when an app that the server cannot recognize has already been installed by the user is force pushed to the device. [11217]

---

## Version: 3.2.0.7

Description: Update  
Date: 2013.08.29

### Changes/ New Features

1. Changed the “Mobile Apps” label to “Managed Apps.”
2. Changes were made to accept time-based policies on the device based on the device time zone.
3. Added a way for the device to report if administrator permissions were removed from the NotifyMDM app.

---

## Version: 3.1.0.1

Description: Update  
Date: 2013.07.29

### Changes/ New Features

1. Added additional device unlock settings that block pattern unlock.
  - a. Allow Biometric weak – Supported in Android OS 4.0 and up.
  - b. Complex Password – Supported in Android OS 3.0 and up
    - i. If complex is set on a policy for a device that doesn't support it, the next level of security down will be implemented, which is alphanumeric.
  - c. Alphabetic Password – Supported in Android OS 2.2 and up.
  - d. Numeric Password – Supported in Android OS 2.2 and up.
2. Changed the behavior of how the app sends its commands back to the server while in direct push.

---

## Version: 3.0.0.7

Description: Update  
Date: 2013.07.08

### Changes/ New Features

1. Added support for various VPNs that can be set up as a corporate resource on the NotifyMDM server

---

## Version: 2.8.3.3

Description: Update  
Date: 2013.05.28

### Changes/ New Features

1. Added the ability to see the criteria of a Whitelist, set by the administrator, on the device.

---

## Version: 2.8.2.5

Description: Update  
Date: 2013.04.29

### Changes/ New Features

1. Added the ability to see the criteria of a restricted Blacklist, set by the administrator, on the device.
2. Added the ability to download multiple files at one time from File Share. [5494]

### Bug Fixes

1. Fixed an issue where an interrupted download caused “Downloading File” message to continuously display [5497]
2. Fixed an issue where file transfers stall when commands are forced to the device [11342]

---

## Version: 2.8.1.6

Description: Update  
Date: 2013.04.22

### Changes/ New Features

1. Added functionality so that when a password is required by your policy, if the prompt on the device is dismissed, the device will request that a valid password be entered two minutes later. If the prompt is dismissed without entering a password, the device will ask again after 60 minutes. If that password prompt is dismissed again, then the device will request that a password be entered in 5 seconds and every 5 seconds thereafter until a password has been entered.

### Bug Fixes

1. Fixed an issue where mobile apps that were downloaded through the NotifyMDM app do not get removed when a “Stop Managing Device” command is sent to the device. [11344]

---

## Version: 2.8.0.4

Description: Update  
Date: 2013.04.08

### Changes/ New Features

1. Added support for the new user and device administrator options (Suspend Device and Stop Managing Device) included in the 2.8.0 NotifyMDM server.
2. Added support for Basic Android App Management that is included in the 2.8.0 NotifyMDM server.

---

## Version: 2.7.0.2

Description: Update  
Date: 2013.02.19

### Changes/ New Features

1. Added support for syncing a Wifi configuration from the NotifyMDM server. [7477]
2. Removed the prompt for the existing ActiveSync password update option so to not give the false impression that the password can be updated on the device and reflected back to the server. [9682]

---

## Version: 2.6.1.1

Description: Update  
Date: 2012.12.10

### Changes/ New Features

1. Added support for additional TouchDown settings and polices.

---

## Version: 2.5.5.3

Description: Update  
Date: 2012.08.13

### Changes/ New Features

1. Tabs have been added to the app for easier access to File Share and Mobile Apps. [8383]
2. Added support for TouchDown's password configuration. [7692]

## Bug Fixes

1. Fixed an issue that caused activity to be logged regardless of whether logging was enabled or disabled in the log settings. [5024]
2. Fixed a display issue with the 'Refresh' icon while in direct push. [8691]
3. Addressed various bugs pertaining to TouchDown.
  - a. Fixed an issue where the NMDM app registered TouchDown, but the Dashboard did not indicate as such and suppressions were not enforced. [6044, 7843]
  - b. Clarified the text in the NMDM enrollment success prompt that appears when TouchDown is detected. The text now instructs the user to configure the ActiveSync account through TouchDown. [9226]
  - c. Fixed an issue in which changing the password in the NMDM app caused a prompt to appear for mirroring the password in TouchDown, even though TouchDown was not installed. [9245]

---

## Version: 2.5.3.0

Description: Application Update  
Date: 2012.07.23

### Changes / New Features

1. Contains an updated EULA.
2. After enrolling, a prompt has been added stating to manually register ActiveSync email.

---

## Version: 2.0.0.3

Description: Application Update  
Date: 2012.02.08

### Changes / New Features

1. Add support for reporting the IMSI number to the NotifyMDM server.

## Bug Fixes

1. Fixed an issue where the file share screen may not update when file share permissions have changed. [7508]
2. Fixed an issue where large Mobile Apps icons will cause a force close. [6639]
3. An error is now displayed if a user tries to access a file in file share they do not have access to. [6320]
4. Improved handling of communication errors with the NotifyMDM server. [6631]

---

## Version: 1.8.6.1

Description: Application Update  
Date: 2011.12.14

### Changes / New Features

1. Added support for the Allow Camera policy on Android devices running OS 4.0 and later. [7366]
2. Added support for password expiration policy on Android devices running OS 3.0 and later. [7518]
  - a. When the password expires, a notification will be placed in the notification bar informing the user the password is expired and they need to change it. Clicking the notification will open the password setting screen. However, there is no way to force the user to change their password, only to display the password settings screen of the device.
  - b. The password expiration timer is reset when the device password is changed or when a new policy is synced to the device. So if a policy sync happens, password expiration will be reset to the full time from the time the policy sync happens.

### Bug Fixes

1. Fixed an issue that could cause the NotifyMDM app to use invalid credentials when connecting to NotifyMDM server which could cause some ActiveSync accounts to become locked out. [7365]
2. Fixed an issue where the signal strength device statistic could display as blank on the NotifyMDM server. [7522]

---

## Version: 1.8.5.0

Description: Application Update  
Date: 2011.12.14

### Changes / New Features

1. While in Direct Push, the connection to the server cannot be interrupted to perform a manual synchronization. For this reason, the "Refresh" menu option is not available while in Direct Push. Additionally, an indicator icon has been added to show when the device is in Direct Push. [6322]
2. Corrected an issue with Direct Push that could prevent stats, location, and audit data from synchronizing to the server. [6946]

### Bug Fixes

1. On the Accounts screen, improved the help text for the Username field. [5778]



---

## Version: 1.8.4.3

Description: Application Update  
Date: 2011.10.07

### Changes / New Features

1. Device Registration will now be known as Enrollment in NotifyMDM. [6006]
2. Enabled downloading files and the apps from the server in smaller chunks. This requires a 1.8.4 NMDM Server. [4660 / 5745 / 6119]
3. Removed browsing of local files in the NotifyMDM app. [4291] 4. Improvements to File Share:
  - a. Navigation of File Share folders [4289]
  - b. Scrolling within a list of files. This also applies to Mobile Apps. [4290 / 5747]
  - c. Ability to choose where to save a file (from a set of common directories on the SD Card) [5627]
  - d. After a file downloaded completes and the file is saved, the user will be prompted to open the file through the appropriate app. [4291]
  - e. Added a way to cancel a file that is in the process of being downloaded. This is accomplished by using the Back button. [5495]
  - f. A popup will display if the user enters File Shared or Mobile Apps when there is no network connection. [5499]
  - g. When downloading a file that already exists on the device, the file that already exists on the device will be replaced. [5488]
4. Added the ability to customize the accuracy of device location by specifying the positioning technology. This requires a 1.8.4 NMDM Server and is configured on the NMDM Server.

### Bug Fixes

1. Fixed an issue with the direct push connection timeout. This is now properly using the device connection schedule. [6314]

---

## Version: 1.6.1.1

Description: Application Update  
Date: 2011.07.15

### Changes / New Features

1. Improvement for the synchronization of location. Android devices differ across models in how often they detect location. NotifyMDM regulates this to a point, in that location will update at least once per device connection interval with a minimum of ten minutes.

## Bug Fixes

1. Fixed a force close that could happen during Selective Wipe. [5489]
2. Fixed an issue with the Security dialog opening unnecessarily when processing a change to the device's policy suite. [5496]
3. Fixed an issue with synchronization of incoming SMS/text messages. This was only reported on Droid Pro and Droid 2 devices, but may have applied to other models as well. [5561]

---

## Version: 1.6.0.14

Description: Application Update

Date: 2011.06.21

## Changes / New Features

1. Android OS 1.5/1.6 are no longer supported.
2. Implemented use of the TouchDown API for registration of the TouchDown account and control of policies and suppressions.
3. Added handling for the device log request. The request is issued by the administrator in the NotifyMDM dashboard.
4. Redesign of network connectivity library to improve reliability.

## Bug Fixes

1. On startup, the app checks the device location policy setting prior to activating the location listener.
2. Fixed an issue with downloading of large files causing a force close. If the file is too large to download, there will now be a message displayed to the user.

---

## Version: 1.5.0.6

Description: Application Update

Date: 2011.05.23

## Bug Fixes

1. Fixed a force close issue with synchronization of a large number of phone and/or text logs. This was primarily seen immediately after registration when there were 1000+ existing records in the phone and/or text logs.

---

## Version: 1.5.0.4

Description: Application Update  
Date: 2011.04.28

### Bug Fixes

1. Fixed issues with database interaction.
2. Improved handling of thread being forcefully terminated.
3. Fixed issue seen with synchronization schedule.

---

## Version: 1.5.0.1

Description: Application Update  
Date: 2011.04.04

### Bug Fixes

1. Fixed issue causing Force Close when downloading an app from Android Market (Play Store).

---

## Version: 1.5.0.0

Description: Initial Public Release  
Date 2011.04.04

### Changes / New Features

1. Management of policies on the device.
2. Reporting of device statistics to the NotifyMDM server.
3. Rooted device detection.

### Bug Fixes

1. Fixed issues causing Force Close.