



NotifyMDM for iOS Release Notes

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NotifyMDM for iOS Release Notes

The *NotifyMDM* application for iOS devices is a component of Notify Technology Corporation enterprise MDM platform. The NotifyMDM application communicates with the NotifyMDM server.

NotifyMDM was designed to enable iOS users to keep up-to-date with company security policies and management features, ensuring confidentiality and integrity of wirelessly transmitted corporate information. The NotifyMDM application will enable an IT administrator to push out configuration profiles to various iOS devices for easy VPN and Wi-Fi access. The NotifyMDM application also enables you to access your company's recommended applications and utilize the self-servicing dashboard to locate a misplaced device or issue a lock/wipe command to a potentially compromised device.

This document provides a history of releases including dates, known issues, and notes for the NotifyMDM administrator.

Revision History

Date	Author	Description of Changes
2015.07.29	Anthony Costello	3.9.1 Update
2015.07.08	Anthony Costello	3.9.0 Update
2015.05.04	Anthony Costello	3.8.2 Update
2015.04.06	Anthony Costello	3.8.1 Update
2014.12.10	Anthony Costello	3.7.6 Update
2014.12.05	Anthony Costello	3.7.5 Update
2014.11.06	Anthony Costello	3.7.3 Update
2014.10.27	Anthony Costello	3.7.2 Update
2014.10.06	Anthony Costello	3.7.1 Update
2014.06.16	Anthony Costello	3.6.3 Update
2014.05.26	Anthony Costello	3.6.3 Update
2014.05.08	Anthony Costello	3.6.2 Update
2014.04.07	Anthony Costello	3.6.0 Update
2013.10.30	Anthony Costello	3.4.0 Update
2013.10.17	Anthony Costello	3.3.1 Update
2013.09.03	Anthony Costello	3.2.1 Update
2013.05.28	Anthony Costello	2.8.3 Update
2013.04.29	Thomas Burkett	2.8.2 Update
2013.04.08	Anthony Costello	2.8.0 Update
2013.02.19	Anthony Costello	2.7.0 Update
2012.10.29	Anthony Costello	2.6.0 Update
2012.08.28	Anthony Costello	2.5.0 Update

2012.04.13	Thomas Burkett	2.3.0.0 Update
2012.03.07	Matt Zimmerman	2.1.0.1 Update
2012.01.06	Yuanchao Lu	1.9.2.0 Update
2011.12.12	Jodie Grazier	1.9.1.0 Update
2011.12.06	Jodie Grazier	1.9.0.2 Update
2011.11.11	Jodie Grazier	Support for iOS 5.0.1
2011.10.27	Jodie Grazier	1.8.4.5 Update
2011.10.12	Jodie Grazier	Support for iOS 5
2011.10.07	Jodie Grazier	1.8.4 Update
2011.08.09	Jodie Grazier	1.5.2 Update
2011.06.21	Jodie Grazier	1.5.1 Update
2011.04.04	Jodie Grazier	1.5.0 Release

Installation Information

Date: 07/29/2015

Product: NotifyMDM for iOS Devices

Requirements

This is a brief summary of the requirements; see the User Guide for the full set of requirements.

- iOS 6, 7 and 8 devices with multitasking capabilities (iPhone, iPod touch, and iPad)
- iOS 6, 7 and 8 devices operating with the TouchDown app, TouchDown version 1.3.8 or later

Version Support Policy

Last Updated: 2015.10.15

Server Software. Notify Technology Corporation provides support for the current *NotifyMDM* production version and one (1) previously released production version. In addition, periodic hotfix enhancements may be provided for the most recent release of the current production version. Production versions that are two (2) releases behind the current Generally Available release are considered by Notify Technology Corporation to have reached their “end of life” and are no longer supported.

NotifyMDM 3.9.2 is the most current production version. Versions 3.9.1, 3.9.0, 3.8.1, and 3.8.0 are also currently supported. Versions older than 3.8.0 have reached end-of-life status.

Device Application Software. The current production version of *NotifyMDM* server software (3.9.2) supports device application software versions 3.7.0 and higher.

Installation Package

The NotifyMDM app is available in the iTunes App Store.

Known Issues

1. After a file has been downloaded to the device, an appropriate app must be available to open/view the file. In some case, the OS is capable of opening the files automatically, but in other cases a third party app is required (for example, .wav files). [5287]
2. Large files downloaded through the File Share feature may take a long time to load. [5471]

Version History

Version: 3.9.1

Description: Application Update

Date: 2015.07.29

Changes/ New Features

1. Added the ability to adhere to the authentication into Managed Apps server setting.
2. Added a message under Data Usage that will appear and notify the user when their data plan has changed.

Version: 3.9.0

Description: Application Update

Date: 2015.07.08

Changes/New Features

1. Added support for Data Usage Monitoring within the app.

Bug Fixes

1. Fixed an issue where enrollment could fail due to a non-United States region setting on the device.

Version: 3.8.2

Description: Application Update

Date: 2015.05.04

Bug Fixes

1. Fixed an issue where signing out of a non-shared user on the device could cause an invalid credentials error with the non-shared user not being signed out.

Version: 3.8.1

Description: Application Update
Date: 2015.04.06

Changes/New Features

1. Added background app processing (iOS 7+).
2. Added support for Shared Devices.
3. FIPS Certified. Safelogic libraries are now used to encrypt the data stored in the app.

Bug Fixes

1. Fixed an issue where account information was still being displayed within the app after enrollment had been removed.

Version: 3.7.6

Description: Application Update
Date: 2014.12.10

Bug Fixes

1. Fixed an issue with the app icon not appearing properly on iOS 6 and 7 devices.

Version: 3.7.5

Description: Application Update
Date: 2014.12.05

Bug Fixes

1. Fixed an issue when attempting to enroll where the device would display the error "Username could not be left blank" when a username was entered, and enrollment would not proceed.

Version: 3.7.3

Description: Application Update
Date: 2014.11.06

Bug Fixes

1. Fixed an issue where the app would not enroll or sync properly when the device calendar region format is set to Japanese.

Version: 3.7.2

Description: Application Update
Date: 2014.10.27

Bug Fixes

1. Fixed an authentication issue with the app synchronizing to a pre- 3.7.0 NotifyMDM server.

Version: 3.7.1

Description: Application Update
Date: 2014.10.06

Changes/New Features

1. Added support for the NotifyMDM app to enroll via SAML authentication.
2. Added the ability to display an Acceptable Use Policy. When enabled on the NotifyMDM server, users must accept the policy before they can enroll.
3. Changed the Yes/No buttons for the change password prompt to OK/Cancel.

Bug Fixes

1. Fixed an issue where the app would crash if a custom lock message being used contained special characters.

Version: 3.6.4

Description: Application Update
Date: 2014.06.16

Changes/New Features

1. Updated the app icon and display name.
2. Added support for the “Allow user to remove enrollment” policy that is added in the 3.6.3 NotifyMDM server.

Version: 3.6.3

Description: Application Update
Date: 2014.06.16

Changes/New Features

1. Added localization support for the app.
 - a. Includes French, German, Italian, Spanish, Swedish, Brazilian Portuguese, Traditional Chinese, Simplified Chinese and Japanese
2. Added the ability for the NotifyMDM device app to selectively wipe when the account is deleted from the app.

Version: 3.6.2

Description: Application Update
Date: 2014.05.08

Changes / New Features

1. Added support for the new ActiveSync synchronization policies for TouchDown, "Specific calendar age for synchronization" and "Specific email age for synchronization."

Version: 3.4.0

Description: Application Update
Date: 2013.10.30

Changes / New Features

1. When an authentication failure is detected, the app will prompt for a new password to be entered.

Bug Fixes

1. Fixed an issue that caused iOS devices that had upgraded over-the-air from iOS 5 to iOS 6, to report the same NotifyID to the NotifyMDM server. This prevented the enrollment of any other iOS device that had been upgraded in the same way.

Version: 3.3.1

Description: Application Update
Date: 2013.10.17

Changes / New Features

1. Incorporated new icon sizes for iOS 7.
2. Added a prompt to enter the ActiveSync password when enrolling TouchDown from the NotifyMDM device app.

Version: 3.2.1

Description: Application Update
Date: 2013.09.03

Changes / New Features

1. Changed the “Mobile Apps” label to “Managed Apps.”
2. Changed how Managed Apps are accessed from the device. Clicking the Managed Apps option will now launch the Safari web browser and log into the Desktop User Self-Administration Portal, where the user can view or request to install an app.
3. Added a location tab that displays the device's GPS coordinates.

Version: 2.8.3

Description: Application Update
Date: 2013.05.28

Changes / New Features

1. Added the ability to see the criteria of whitelisted apps, set by the administrator, on the device.

Bug Fixes

1. Fixed an issue when attempting to open a PDF from file share, and having a third party PDF viewer on the device would cause the NotifyMDM app to crash. [11086]

Version: 2.8.2

Description: Application Update
Date: 2013.04.29

Changes / New Features

1. Added the ability to see the criteria of a restricted Blacklist, set by the administrator, on the device.

Bug Fixes

1. Fixed an issue where the enrollment button will disappear. [11086]

Version: 2.8.0

Description: Application Update
Date: 2013.04.08

Changes / New Features

1. Added support for the new user and device administrator options (Suspend Device and Stop Managing Device) included in the 2.8.0 NotifyMDM server.

Bug Fixes

1. Fixed an issue when the Date/Time 24 hour setting is turned off on the device, the app fails to sync. [11163]

Version: 2.7.0

Description: Application Update
Date: 2013.02.05

Changes / New Features

1. Added a label to notify a configuration profile reload is needed when TouchDown options are apparent. [9799]

Bug Fixes

1. Fixed an orientation issue seen on iPad devices running iOS 6. [9666]
2. Fixed an issue with File Share where navigating back to the root folder caused the app to crash. [10202]

Version: 2.6.0

Description: Application Update
Date: 2012.10.29

This version of the NotifyMDM app for iOS will be supported on iOS v4.3.0 and later.

Changes / New Features

1. Added support for TouchDown for iOS which includes syncing policies and settings to TouchDown.
 - a. All TouchDown interaction is done from the Configuration Tab in the NMDM app.
 - b. When present, there are buttons for Registering, Configuring and Wiping TouchDown.

Version: 2.5.0

Description: Application Update
Date: 2012.08.28

Changes / New Features

1. The EULA has been updated.
2. The About page within the NotifyMDM app has been updated.

Version: 2.3.0

Description: Application Update
Date: 2012.04.13

Changes / New Features

1. Removed the ability to synchronize in the background due to an Apple restriction on use of background processes.
2. Implemented NotifyID to identify a device and discontinued the use of UDID for device identification.
 - a. The change will occur after the device connects to the 2.3.0 NotifyMDM Server.

Version: 2.1.0.1

Description: Application Update
Date: 2012.03.07

Bug Fixes

1. Fixed an issue downloading files in file share. [6367]
2. For devices using advanced Apple MDM API, changes to a policy for location or file list reporting will sync to the device. [5942]

Version: 1.9.2.0

Description: Application Update
Date: 2012.01.06

Bug Fixes

1. Fixed an issue with opening folders in Mobile Apps. [7213]
2. Added the device ID into the URL to get the right configuration files for multiple device enrollment. [7364]

Version: 1.9.1.0

Description: Application Update
Date: 2011.12.12

Changes/ New Features

1. Improved reliability of background synchronization. The app will now continue to sync in the background even when **Record location of device** is turned off in the device's policy suite. Note that Location Services MUST be enabled on the device and NotifyMDM app MUST be enabled under Location Services. [7007]

Bug Fixes

1. Changed an instance of "Register" to "Enroll". [6378]
2. Changed "Remove Account" button text to "Remove Enrollment". [6727]
3. Cleaned up whitespace on Account screen. [6657]

Version: 1.9.0.2

Description: Application Update
Date: 2011.12.06

Changes / New Features

1. Changed handling of Mobile Apps to incorporate managed apps features of the iOS Developer Enterprise Program (iDEP) advanced MDM functionality.
2. Updated the enrollment process to disallow a single iOS device from being enrolled against multiple accounts on the NotifyMDM server. [6895]
3. Mobile Apps and File Share lists are refreshed each time the screen is entered. [6299]

Bug Fixes

1. Corrected an issue with saving changes to the account's SSL setting. [5192]
2. Corrected an issue with saving changes to the account's password. [6705]
3. Corrected an issue with loading the configuration profile if the ActiveSync password exceeds 15 characters. [6717]
4. When Audit Tracking > Record location data is enabled and the device's time zone is a positive GMT offset, the recorded timestamp was incorrect. This issue has been resolved. [6534]

Version: 1.8.4.5

Description: Application Update
Date: 2011.10.27

Changes/ New Features

1. Removed the Mobile Apps feature that supported in-house iOS apps developed and distributed using the iOS Developer Enterprise program. Support for Mobile Apps that are located in the iTunes App Store still remains.

Version: 1.8.4.0

Description: Application Update
Date: 2011.10.07

Changes / New Features

1. Device Registration will now be known as Enrollment in NotifyMDM. [6009]
2. Enabled downloading files and the apps from the server in smaller chunks. This requires a 1.8.4 NMDM Server.
3. Improvements to File Share:
 - a. Added a progress indicator while a file is downloading. [5474]
 - b. Added a 'Cancel' option for files that are in the process of being downloaded. [5479]
 - c. An error message will be displayed if there is an interruption in the download process. [5481]
 - d. An 'Open In' feature has been added to choose which app to use when opening a file. [6172]
 - e. When downloading a file that already exists on the device, the user will now be prompted to replace the file. [5478]
4. Added the ability to customize the accuracy of device location by specifying the positioning technology. This requires a 1.8.4 NMDM Server.

Bug Fixes

1. Corrected an issue with background synchronization that was caused by low memory. [6201]
2. Fixed an issue with the scaling of the icon in Mobile Apps. [3314]
3. Fixed an issue with the app crashing when viewing files and apps that have international characters in the filename. [4631 / 5547]
4. Fixed issues with saving a change to the SSL setting and modification of the SSL setting due to a change in ownership. [5192 / 5345]

Version: 1.5.2

Description: Application Update
Date: 2011.08.09

Changes/ New Features

1. Extended the Mobile Apps feature to support in-house iOS apps developed and distributed using the iOS Developer Enterprise program. This is in addition to support for Mobile Apps that are located in the iTunes App Store

Bug Fixes

1. Fixed an issue with the layout of fields on the registration screen. [4637 / 4638]

Version: 1.5.1

Description: Application Update
Date: 2011.06.21

Changes/ New Features

1. Added handling for the device log request. The request is issued by the administrator in the NotifyMDM dashboard.

Version: 1.5.0

Description: Initial Public Release
Date: 2011.04.04

Changes / New Features

1. Management of policies on the device.
2. Configuration of:
 - a. VPN
 - b. Wi-Fi
 - c. Exchange account
 - d. Mail account
 - e. CalDAV account
 - f. CardDAV account
 - g. LDAP Server
 - h. SCEP Server
3. Reporting of device statistics to the NotifyMDM server.
4. Jailbreak detection.